

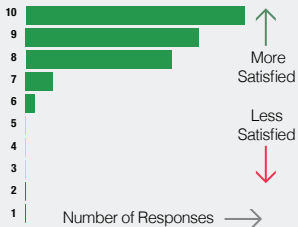


Premier Janitorial SF

DIAMOND CERTIFIED RATINGS DASHBOARD

63 SURVEYS of Verified Customers Completed

Customer Satisfaction



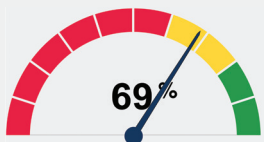
This bar graph shows the company's customer satisfaction level as determined by a survey of its past customers.

Customer Loyalty



This shows the percentage of customers who stated they would use the company again.

Helpful Expertise®



This shows the percentage of customers who stated they received Helpful Expertise® from the company when needed.

Company Credentials

- Workers' Compensation ✓
- Liability Insurance ✓
- Business Practices ✓
- Current Complaint File ✓

The above credentials were verified during the rating process and must be maintained to uphold Diamond Certified status.

EXCERPTED SURVEY RESPONSES FROM 63 RANDOM SURVEYS

Joseph P. VERIFIED CUSTOMER FIRST NAME AND ABBREVIATED LAST

"They're easy to work with and they have very professional and excellent cleaning."

Jill VERIFIED CUSTOMER FIRST NAME AND ABBREVIATED LAST

"They come to my house every other week. They're on time [and] efficient, and they do a thorough job."

Grayson VERIFIED CUSTOMER FIRST NAME AND ABBREVIATED LAST

"They're communicative, thorough and always on time."

Aria G. VERIFIED CUSTOMER FIRST NAME AND ABBREVIATED LAST

"They're thorough. I don't have to worry about them getting under or behind anything—they cover every inch."

To read all **63 Random Surveys** for Premier Janitorial SF, a division of House Cleaning SF, LLC. and the complete rating report, go to: www.dccert.org/2836



Premier Janitorial SF, a division of House Cleaning SF, LLC., provides



Premier Janitorial SF

a complete range of cleaning services for commercial clients throughout San Francisco and the surrounding areas. The company's experienced team goes beyond basic tidying by addressing high-traffic areas, sanitizing frequently touched surfaces and maintaining the cleanliness of every corner.

Owner Noe Silva says Premier Janitorial SF's ability to develop strong relationships with its clients has been a key factor in its success. "We go the extra mile to make a personal connection, whether it's bonding over a customer's pets or simply taking the time to understand their expectations. Our reviews reflect how much our clients appreciate the care and attention that we provide."

Premier Janitorial SF offers customized cleaning plans.

Premier Janitorial SF maintains a staff of highly skilled and experienced cleaners, all of whom receive ongoing training to stay up-to-date with the latest cleaning techniques and safety standards. "Our employees know what it takes to ensure every cleaning session is stress-free and efficient," says Mr. Silva. "Their attention to detail and commitment to excellence guarantees the best possible results."

COMPANY PHILOSOPHY

"We believe every client deserves a cleaning plan that fits their unique needs, so we offer fully customized services that are designed to align with their preferences. Whether they're looking for eco-friendly solutions that safeguard their families or flexible scheduling to accommodate their busy lifestyles, we're here to help."

Premier Janitorial SF

(415) 742-1910

COMPANY CAPABILITIES TABLE

Diamond Certified Report:	www.dccert.org/2836
Phone Number:	(415) 742-1910
Manager:	Noe Silva, Owner
Email:	info@housecleaningsf.com
Website:	www.housecleaningsf.com
Hours:	Mon – Fri: 8am – 5pm Sat: 8am – 12pm
Diamond Certification:	2836
Insurance:	Liability Insurance, Workers' Compensation
Areas of Expertise:	Office & House Cleaning Deep Cleaning Move-In & Move-Out Cleaning Post-Construction Cleaning Carpet Cleaning
Areas Served:	Serving San Francisco and the Surrounding Areas
Years in Industry:	8 (Manager)
Customer Type:	Residential, Commercial
Credit Cards Accepted:	



A recent residential cleaning job by Premier Janitorial SF

Why Choose a Diamond Certified Company?

The Diamond Certified Ratings

Quality



Based on true customer satisfaction surveys, to qualify, the rated company must score Highest in Quality and Helpful Expertise and pass all credential verifications, including license, liability insurance, workers' compensation, business practices and a financial check for contractors.

Accuracy



We pull a random sample (typically 400 customers) from the company's customer list. We ONLY perform confidential telephone surveys to verify that each customer has actually purchased from the company and feels comfortable, when justified, to criticize its performance.

Customer Satisfaction



Our research is statistically reliable because a large, random sample of customers is pulled from each company's customer base, so there's not a self-selection bias. Examples of survey questions: "On a scale of 1 to 10, how satisfied are you with the quality you received?"; "Would you use the company again?"

Helpful Expertise®



We conduct ongoing surveys to ensure the company is maintaining its status as a helpful local expert. Examples of survey questions: "What did you like best about the company?"; "If you needed Helpful Expertise®, did the company provide it?"

Guarantee



The Diamond Certified Performance Guarantee provides you with mediation and a money-back guarantee up to \$1,000. Details at www.dccert.org/guarantee.

Diamond Certified vs Review Sites

There are key differences between our research and review sites' reviews.

 Diamond Certified Resource	 Most Review Sites
Real Customers	Fake Reviews / Multiple Identities
Random Sample All Customers	Cherry-Picking
Statistically Reliable / Rigorous	Inaccurate Star Scores
Guaranteed / Local Help	No Guarantees / No Help

Go to www.dccert.org/compare to read how each of these factors impacts the accuracy of the ratings and reviews.

The Most Trusted Resource

Since 2001, our team at American Ratings Corporation has operated the Diamond Certified Resource. Our mission is to define excellence and identify for consumers the highest quality local companies.

1. You the consumer have the right to know which companies are truly performing at the highest levels of quality and Helpful Expertise®.
2. The best companies should be rewarded for their ongoing performance through public recognition.
3. Companies should be held accountable for their performance, one customer at a time.

AMERICAN RATINGS CORPORATION
DIAMOND CERTIFIED

PERFORMANCE
Guarantee

If you have used a Diamond Certified company and tried unsuccessfully to resolve a disagreement, please contact us at info@diamondcertified.org or (800) 738-1138. Our mediator will work with you and the company to attempt to reach an agreement that both parties can live with. If the mediation fails to produce a mutually-agreeable solution due to failure of the company to honor contractual obligations, uphold industry standards or participate in good faith, we will refund your purchase price up to \$1,000. For a complete description of our performance guarantee, its limitations and the mediation process, please go to www.diamondcertified.org/guarantee or call us.



American Ratings Corporation
 Diamond Certified Resource
 1304 Southpoint Blvd., Ste 250, Petaluma, CA 94954

(800) 738-1138 info@diamondcertified.org www.diamondcertified.org



**Premier
 Janitorial SF**

Premier Janitorial SF,
 a division of House Cleaning SF, LLC.
Has Earned The Prestigious

BASED ON

63 SURVEYS

*Rated Highest in Quality
 and Helpful Expertise®*

FIRST EARNED IN JANUARY 2025
 DIAMOND CERTIFIED #2836

Quality • Satisfaction • Trust